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### THE NATIONAL COLLEGE OF ART AND DESIGN

TITLE:-

"ADVERTISING OF HOUSEHOLD APPLIANCES THROUGH VARIOUS MEDIA, CONCENTRATING LARGELY ON WOMEN'S MAGAZINES".

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### TNTRODUCTION

Household appliances are advertised through many different mediums, television, radio, newspapers, magazines, brochures and exhibitions. There are many good reasons for advertising. It communicates information to potential consumers, its stabilizes production and the economy, increases the range and variety of products and keeps prices down.

The earliest advertisements appeared in newspapers and magazines. Today a manufacturer wishing to advertise a household appliance would assess the market which he is aiming for and the campaign would usually entail an introductory run of advertisements through television and/or radio followed by a more lengthy campaign in magazines, newspapers and other such periodicals.

I have chosen to concentrate on advertising through the medium of Women's Magazines, as many agencies feel that Women's Magazines offer the right medium for the sale of such appliances. They convey more credibility than flash commercials on television or radio. There is an image of comfort, relaxation and privacy about Women's Magazines, they are picked up, read and re-read, browsed through and often passed on to friends, thus they are viewed at a higher frequency than most other mediums. The audience for Women's Magazines is enormous being read by 16 million women in the U.K., alone everyweek, furthermore, targeting of the consumer is quite effective through the choice of various magazines.

The earliest Woman's Magazine published was Woman's Home Journal in 1883, with the majority of current magazines being first published between the years of 1910 to 1930. Thus research into the history of advertising of domestic appliances was possible with direct reference to the actual magazines.

In this essay I shall trace the development of advertising in the field of household appliances from the period of 1910 in chronological order through to the present day.

Since the introduction of household appliances as we know them, it has become obvious that the more abundant products become, and the more removed they become from basic social and physical needs, the more open the consumer becomes to appeals which are psychological grounded. We are induced to buy products through fantasy situations rather

than through rational argument. Thus over the years, we have become more and more engrossed in the fantasies and less concerned with the communication of essential information about the product on the surface level of the advert, but more importantly about social values and our true needs on a deeper and more widespread level.

### CHAPTER ONE: -

### EARLY HISTORY

Advertising has been with us for centuries. It has not, however, always been as organized as it is today. Advertising has evolved into a more complex form of communication, appearing to be unnoticed, unintentional and innocuous, but nonetheless impinging itself on almost every aspect of our lives. Product promoters study and survey potential consumers and then target them using their personalities, weakensses and idiosyncrasies to form an acceptable package thereby creating the desire to purchase the advertised product.

The invention of the first printing press in 1440 heralded the dawn of advertising as a form of mass communication, progressing through the centuries on to the advent of the first newspapers in 1830 - (ie., Pennypapers). However the necessity to advertise on a larger scale than before arose at the end of the 18th and the beginning of the 19th Century. The Industrial Revolution provided the real ingredients of the modern sales and marketing operation. First mass production, then mass distribution, thirdly mass communication. The first Advertising Agency to open was the American Firm Volney Palmer, in 1841, and the modern advertising agency operates in essence similarly to that which was first put into practice.

The success of Capitalism has always depended on its capacity to innovate and sell new products. The many societies in which Capitalism has taken hold, have expressed resistance for social, religious or cultural reasons to the newness of things, as people are in general adverse to change and reluctant to try anything new. Design through the medium of advertising has helped remove peoples opposition to progress and change. The 19th Century was a period of immense progress and both design and advertising were used to break down the barriers which new products encountered during the period.

While the 19th Century viewed the home as the stonghold of beauty and spiritual virtue, it was replaced in the 20th Century by the idea that the homes main function was as a source of concern for the health and welfare of its occupants. During this period kitchens began to receive far more attention then before revealing changes in the underlying social values of the time. These changes were symptoms both of new social realities which emerged with the 20th Century, such as the growth of the middle class

without servants, but they were also an indication of the new idea of what constituted a home. The home became a sanctuary from the workplace and the pressures of the outside world. Furthermore changes in health and hygiene and a pre-occupation with cleanliness became apparent due perhaps to the evolution of medical science. Whatever the cause one of the results of this change in ideology was probably the introduction of domestic appliances geared towards increasing the standards of cleanliness in the home, for example, fridges, washing machines, etc.

Advertising of household appliances did not feature to any great extent until the introduction of electricity in the home. This began from the end of the 19th Century in America and about 1905, in Britain. Anticipating a rapid growth in domsetic consumption a number of entrepreneurs began to make electrical appliances during the years before 1914, and by then a enormous variety of these products were available to anyone who could afford them. They were larely hand made individually and thus were very expensive. Indeed almost every appliance known to us today, could be obtained in 1914, not only electric cookers and heaters but also kettles, toasters, dishwashers, washing machines, vacuum cleaners, mixers, potatoe peelers and knife grinders. Fuel costs were also very high and as a result, on the whole demand was very low. In the earlier years of the century many of the larger appliances were made to order. Advertisements from around this time often depict the appliances being operated by servants ( see Fig. 2 ) which implies they were mainly purchased by the upper middle classes.

In these earlier days of advertising there appears to be little emotive content in the advertisements. There were very often purely descriptive of the product, its functions and its price. Few advertisers had yet begun to appreciate the advantages of selling the benefit instead of the product. Most of these advertisements retained the quality of announcements. The anticipated growth in consumption did not begin to happen immediately but while the electrical house looked feasible at this stage, the actual proportion of households using electricity were too small to warrant large scale production.

World War One was a prosperous time for the electrical industry since it was called upon to supply power to many of the wartime industries. However with the return to peacetime increasing demand for domestic electricity became the priority. The electrical industry did its utmost through advertising, exhibitions and show houses to convince the public that electricity was indeed the fuel of the future. Recurrent

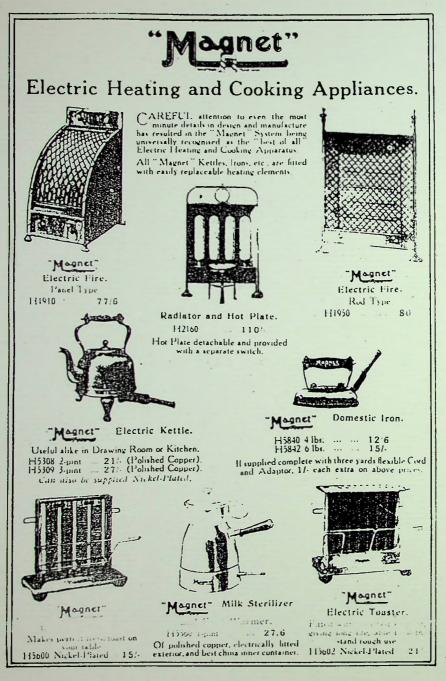


Fig. 1. Advertisement for Magnet Electrical Appliances, 1914.

This shows the very extensive range of small Electrical appliances already available by that time.

# Revolution in House Cleaning.

### THE 1914 SURPRISE.



### 

Since the body of this book went to press, we have introduced two new Models of Electric Suction Cleaners, the

### " ECONO "

and the

### "CLEVELAND,"

that form the last word in domestic home cleaning.

### 

ECONO Electric Vaccione Teamer.

The "ECONO" Model has been designed to meet the requirements of those who desire a smaller, lighter and cheaper machine than our famous "SANTO," which it resembles in appearance.

Only is ea, high and it in in diameter, weight or he 23 lbs

UNIVERSAL MOTOR.
ALTOMATO LUBRICATION. METAL SUCTION HOSE.

tena anter to Locker Months

True Complete with Accessories. £15 15s.

The "CLEVELAND" Model is the Lightest, Chenpest and Simplest electric

of a the case of a Hand Cleaner Legis and andardised and

state - placeable ton the de land Mentis

15 . £6 15s.

Complete Set of A cessories 36s, extra.



"CLEVELAND" Electric Vacuum Cleaner,

Fig. 2. Advertisement for Portable Electric Vacuum Cleaners 1914. Advertisement depicts cleaner being used by Servant. Price of cleaner enabled only the upper middle classes to purchase.

themes in its advertising campaigns were those of cleanliness, efficiency, modernity, and its liberating effects when the problems of overcoming superstitions about electricity was at its greatest. Fear of electricity in these early days was not as trivial as it might appear, many people were afraid to use electrical appliances and this was a major obstacle to be overcome. Since these fears were partially irrational no amount of reason could entirely overcome them. A more effective approach was therefore to try replacing the then popular idea of electricity as a dark, sinister and lethal force by a more positive image of it as a miraculous source of energy that would take away all the troubles of the world.

The advertising image which the electricity industry built up for itself and its appliances ( since only through use of its appliances could it promote its benefits ) was an image which was far reaching from the reality. Its claim that electricity was the only modern form of energy and that it could bring relief from the burden of monotonous domestic drudgery were not altogether true. Prices were still too high as were fuel costs to entice potential customers to make purchases. So, for their part, the appliance manufacturers had no great incentive during the 1920's to improve their designs. Far from living up to the vision of modernity, the majority of appliances on the market in the 1920's looked awkardly functional and clumsy. The appliances themselves were distinctly old fashioned and cumbersome compared with the futurism projected by the Electricity Development Association ( EDA ) in an advertisement published in 1930 ( see fig. 5 ).

As the prices began to fall in the 1920's appliance manufacturers foresaw the prospect of a mass market as more and more people, despite the effects of the depression, were able to buy the, by now cheaper products. The manufacturers began to realize that the use of modern imagery in advertising was not in itself sufficient to sell the products. The products themselves had to correspond to the medias depiction of them. Manufacturers became increasingly aware of the importance of the appearance of their appliances and began to discover the commercial value in using modern imagery which corresponded with the advertisement, to attract customers. Moreoever the link between advertisers and manufacturers was being established or more correctly the link between design and advertising.

Fig. 3. An attempt by the E.D.A. to illustrate the great power of Electricity.



# NO LONGER tied down by housework

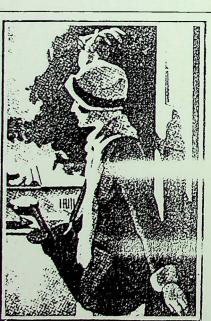


Fig. 4. One of the gifts of electricity was the relief it gave from the toil of housework, through the use of electrical appliances. This advert suggests the electricity will take care of it while you go off to play golf.



Spring-clean with

ELECTRICITY



Fig. 7. Early domestic appliances were generally expected to be used by Servants and resembled industrial Plant.

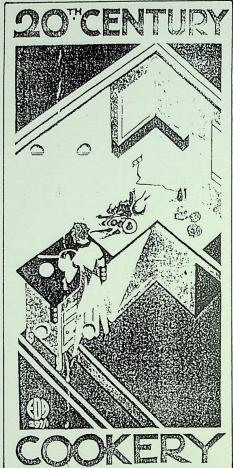


Fig. 5. The image of modernity and futurism projected by the E.D.A contrasted strongly with the reality.

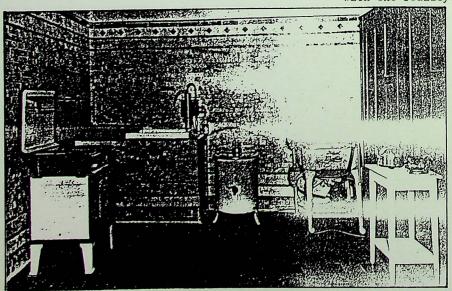


Fig. 6. Household appliances were in actual fact awkward and cumbersome.

### CHAPTER TWO: -

### THE INTERWAR PERIOD

The advertising of domestic appliances first came to light in the beginning of the 20th Century but as already stated demand at this time was minimal. Consumers of domestic appliances were invariably upper middle class. However they themselves were not the users, employing a sufficient number of servants and housemaids to carry out all household chores, the lady of the house merely acting as supervisor, to ensure that everything ran smoothly. She was in fact a lady of leisure with little contact with the appliances of which she was the purchaser.

When after World War One the alarm among the middle classes that the temporary shortage of servants might become permanent, they began to seek ways of making domestic service seem more attractive. They purchased domestic appliances like washing machines and vacuum cleaners in an attempt to entice the working classes back into service.

These early electrical appliances, especially the larger ones, generally resembled industrial plant, their form being determined by the class of labour for which they were intended as they were made principally for use by the working classes in domestic service. Manufacturers also gave their products such names as "The Daisy" or the "Betsy Ann", (both vacuum cleaners) to suggest that the appliance could be purchased as a substitute for a servant. During and after the war domestic servants began to decline. This was most probably due to the increasing numbers who sought work in the Munitions Factories during the war and failed to return to the narrow class conscious confines of domestic service preferring the freedom and better wages of industrial employment.

Clearly there were problems for the advertisers of domestic appliances at the time. It became clear to advertisers that in a servantless society it was necessary to change the imagery used to advertise these goods. While on the one hand housewives who were climbing up the social ladder did not relish reminders of the fact that they were still carrying out the same tasks which they had done while in domestic service. On the other hand neither did the middle class and upper class housewife wish to be reminded that tasks which recently had been the preserve of servants were now her duty and function in the home. She was slipping from a more managerial role into that of an unspecialized

"Proletarianized" household worker.

Furthermore perceptions of a quickened tempo of change in the 1920's intensified peoples fears of failing to keep pace with new complexities and of becoming "Lost in the crowd". Now increasingly many people pursued their search for a secure identity, for "Self Realization" by seeking advice and examples in those sources most conveniently available ie., the mass media, advertisers gradually recognized that the complexities of an increasingly urbanized, specialized, interdependent mode of life were creating a residue of unrealized needs. Perceiving a need for guidance in the general public, they stepped forward to offer products as answers to modern discontents, providing solutions to the contradictions facing housewives as to whether they were mere servants or whether theirs was an important role in society. Advertisers recognized the necessity of associating their selling messages with the values and attitudes already held by their audience, but only on those notes that would evoke a positive response. Therefore in a society striving towards middle class status it was important to sell middle class values. It became important to stress the fact that housewives did not engage in any form of menial labour. Woman themselves were quite willing to cling to these myths, naturally wanting to distinguish housework from servants work, in order not to be down graded by it. Housework once considered to be underpaid drudgery unfit for any but the lower classes slipped comfortably into a new role and became elevated to the status of a craft or a science. It was carried out as an act of love for one's family and was rewarded not with money but with the superior currency of emotional satisfaction.

The image of women as housewives and consumers was all important to the advertising industry. This image also fitted with the moral and economic climate of the time. Directly after the war with the rise of the Suffragette Movement, women became more conscious of exploitation in the workplace. This, along with the closure of the Munitions Factories and the resulting rise in unemployment as ex-service men re-entered the employment market made the home a more correct place for women to fulfil their social duties. Domestic work was now re-defined as a productive activity. Advertising, Womens Magazines, Health Guides and other forms of current popular literature all advocated the return of women to the home where she could productively attend to the needs of her family. Housekeeping and consumption became a science analysed by hygienists, magazine editorials and advertisers alike. The home was to be organized and re-organized on an almost weekly basis to accommodate new insights in hygiene, child care, food preparation and innovations in cleanliness.



Fig. 8., 9. The Eureka man setting the standards for Health and Hygiene and Happiness in the home.



To re-enforce this new ideology domestic appliances were presented to the housewife as an alternative to the servant ( see fig. 10 ) a substitute which would appear to take care of the more menial and laborious aspects of her work leaving her free to attend to the organizational end. Thus the myth was created that domestic appliances were the servants of the housewife and the work was taken over by the gadgets and machines. This myth was repeated so often in advertising right through to the present day that it has "Acquired the authenticity of a historical truth" (Adrian Forty).

A look at advertisements around the period of 1915 indeed presents a totally different picture than examples for similar products 10 to 15 years later. Doubtless the rise of the working class to a level where they became an important sector as potential consumers had its effects. This element of the market had quite an effect on the advertising industry both in terms of the values which they held and their aspirations. The once tiny social elite, the buying power in the market place, expanded rapidly to encompass the working classes whose aspiration was to join with the middle class. The apparent way to social betterment was through possessions, the acquisition of material goods. "We are what we own", became the standard. Thus during the "Roaring Twenties" the advertising industry's main concern was that of getting commodities to consumers. The appliances advertised were to the consumer relatively new concepts in housekeeping many of these adverts were based around the "Look at this wonderful product", type of imagery. In such advertisements gigantic appliances often floating in the sky emitting rays of light or either directly in the spotlight, with human figures gazing transfixed from the ground below. ( See fig. 12 ). These adoring throngs manifested the manufacturers fantasy of public response to his product. Advertisers must also have recognized the two fold effect of such illustrations on their client's ego.

Another visual image which was familiar was of a tableau of a small group of people clustered reverentially around a new fridge or other such appliance. The image of the fridge in early advertising was rather akin to that of an icon. The gleaming white of the exterior suggested cleanliness and purity. It was a protector of health through the prevention of spoilage and an immetiate source of life sustaining foods. Little wonder that the typical housewife and her friends in the advertising tableau should be awestruck by "Its" presence. The advert for Hoover ( see fig. 15 ) is another example of how advertising had appropriated the imagery of the sublime. It would be difficult to portray more worshipful expressions and postures than these which are suggestive of religious ecstasy. Most tasteful standards of dress were observed by those featuring

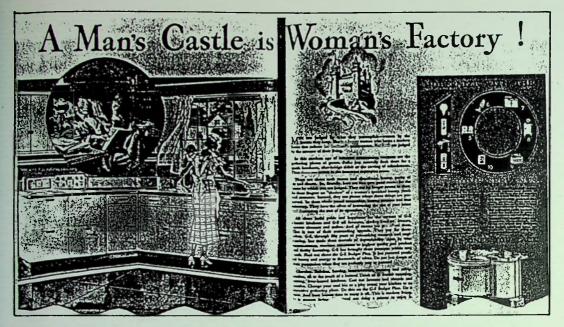


Fig. 10. Emphasising the productive aspect of housework, the woman's factory, the labour force is made up of electrical and mechanical servants.





Fig. 11, 12. One way to suggest the majesty and significance of a product was to enshrine it above a throng in awsone size, radient beams further enhanced the effect.



Fig. 13. No open refrigerator in the advertising tableau, ever disclosed a sparse supply of food. The appliance has so many good points, that the attentive housewives are seated, while the salesman gives his lengthy lecture.



Fig. 14. The guests were brought into the kitchen to while away the evening admiring the wonderous icon.



Fig. 15. Advertising would have been hard pressed to discover more worshipful expressions and postures than those with which they endowed the figures in this adoration scene.

in the advert, suggesting harmony between them and the object advertised.

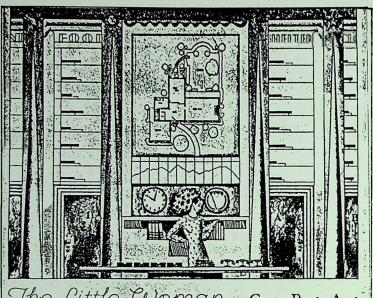
No one expected consumers to be deceived by such imagery which served to arrest the readers attention. Their purpose was to give great importance to commonplace appliances and thereby command confidence and respect in them. Although still rather primitive by today's standards, advertisements which depicted a small group clustered around the appliance linked devotional imagery with human interest creating a rather more personalized view of the product.

Writers in advertising journals recounted another typical scenario, it began with adverts depicting the founder and his factory, then moved to illustrations of the housewife using the product (eg., pushing a hoover) and finally arrived at scenes of fulfillment as in the housewife's friends blinded by her gleaming floor or with her children on an excursion to the country picking wild flowers.

This trend towards consumer satisfaction was called dramatic realism, a trend which was derived from the romantic novel. It intensified everyday problems and triumphs by tearing them out of the humdrum routine, spotlighting them as crucial life decisions or fantasizing situations using enhanced luxurious social settings. In selling leisure, enjoyment, beauty, good taste, prestige and popularity along with the mundane product, it was assumed that the consumer was pre-sold on these satisfactions as part of the good life. Advertisers realized that consumers would rather identify with scenes of fantasy then ponder and reflect on their actual lives.

If the entry of the working classes into the advertising market was particularly significant, so equally was the entrance of woman. Due to the fact that the dominant role of women in the 1920's and 1930's was that of a housewife it thus followed that she became the principal consumer. According to statistics women did the bulk of retail buying, the advertising trade journals commonly attributed 85% of all consumer spending to women. An often used Agency Cliche referred to them as "Purchasing Agents" of the family or as they becamed labelled in the United States "Sitting Ducks", ideal targets in the business of advertising. Once the readership was understood to be overwhelmingly female certain implications for copy content and selling appeal seemed evident. Since women possessed greater emotionality, then adverts should mirror this feminine trait.

A contributor to "Printers Ink" in the 1920's (an advertising Agents Journal in the United States ) wrote, "Women are characterized by inarticulate longings". Thus it was



The Little Woman, P G

Besistance may have their treasurers, their computaliers, even their boards of directions who watch expenditures. By sarful period of charts and graphs, by sarful period of charts and graphs, by with the control of the policy of their favor, is tremendous. The same work in 32 million independent.

But homes have their wives who do the same work in 32 million independent businesses, the loousehulds of America. Will this whool give my daughter what husinesses, the locusehulds of America who had a chart winter?" These are samples of their decition for their favor, is tremendous. The way in their favor, way to their favor, in their favor may their favor, in their favor way in their favor, in their favor way in thei

N. W. AYER & SON ABTERIORS BURGETERS PHILADELPHIA

The Little Woman, the homes "General Purchasing Fig. 16. Agent" is depicted by advertising agents against a backdrop of charts, graphs, books, clocks, and telephones. In an effort to dignify housework, they resorted to business analogies and labelled her role as manager or executive of the home.

suggested that advertisements should portray idealised visions rather than prosaic realities". We must remember, he wrote "That most American women lead rather monotonous and humdrum lives.... Such woman need romance. They crave glamour and colour" The advertising pages should become he argued "The magic carpets on which they ride out to love".

The infamous piece of propaganda from The Great War "What did you do during The Great War Daddy?" is frequently invoked as the father of emotive advertising. Featuring a depressed and emaciated father slumped in his armchair with a coquettish little seven year old innocent nestling in his lap. The same technique was later successfully deployed on the minds of the civilian population by an advertising industry keen to push them to their limits of consumption. This image of inadequacy would be churned out again and again in different guises in an attempt to lure the housewife to buy various household appliances. Inadequacy in front of her husband, her children, her neighbours and society as a whole.

After World War One the face of advertisements began to change slowly at first but once they began to realize the economic merits of emotive advertising and selling benefits as opposed to products it was an approach that was soon widespread in the industry.

The United Sates was at the forefront of the advertising game from the beginning. This is largely due to the colossal productive capacity of American Industry, built up by methods of mass production which in turn required effective sale techniques to keep the economy moving. Doubtless another factor which enabled the United States to surge ahead was the Great World War. The effect which the war had on the economies of Europe was much more devastating than that on the United States. Most of Europe was saddled with tremendous war debts and populations exhausted and crushed by the weariness of the war years.

Furthermore, consumption was to a greater extent in the United States promoted as the patriotic thing to do. The American Dream was a thoroughly modern dream, offering individualism, equity and cost, free progress within the emerging mass society. The consumption ethic became the embodiment of this dream.

From the point of view of the appliance industry the United States became electrified at an earlier stage than did Europe, therefore demand for household appliances was greater in the 1920's in the United States than elsewhere. While household appliances were

Fig. 18. Babies are very often used in emotive advertising of household appliances. You are putting your family at risk if you do not hoover clean your rugs. You are not fulfilling the functions required of a good wife and mother.



reaching the working classes in the United States during the 1920's it would be the early Thirties in Britain before the masses began to feel the benefits of such innovations. Much of the advertising techniques were simply imported into Europe once they had been perfected in the United States.

While advertising is often viewed as the product of an economy lush with money, resources and luxury goods, in fact this is not the case. The greatest advances in advertising have stemmed from periods of instability in the economy. Thus it was the depression of the 1930's which caused further developments in the world of advertising. Crucially advertising had to shed it's popular image as a promoter of luxuries, and instead argue its case for a central role in economic planning, the mediator of production and consumption. If earlier thinking was premised on the existence of a natural pre-existing market for the product, an audience whose attention simply had to be grabbed to turn them into consumers, then the depression certainly changed that idea. Consumers suffering the effects of a lagging economy had to persuaded to part with their money. Advertising was no longer concerned with distribution, the getting of commodities to consumers, the problem facing them during the depression was that of getting consumers to commodities. There was general agreement among politicians and economists alike, that the best solution to the depression was to consume their way out of the crisis. were advertising men more needed and the depression injected a new competative intensity into the industry. One way of getting people to buy vast quantities of goods thus close the gap between the rate of industrial growth and peoples selling power, was to offer credit and to allow people to purchase items by instalments. However this did not really make life long consumers out of people and more manipulative methods had to be devised.

Style obsolescence promised to solve the problem of overproduction — the phrase progressive obsolescence was coined to eliminate negative doubts which business leaders might harbour about the idea. One obvious method of creating a sense of style was to introduce a range of colours, household appliances could then belong to a range of fashion goods and advertising agents recognized the value of colour in attracting attention to the advertising page. Women were said to possess a particular weakness for the whims of fashion, thus they could be easily lured into buying new appliances in a continuous attempt to keep their homes modern. Along with this came the idea of the ensemble, the harmonising of colours and styles among a variety of products. The ensemble helped to school the eye in the recognition of obsolescence, furthermore one new appliance made everything else in the room seem obsolete, this encouraged the housewife to update on a continuous basis.

It was the drepression of the 1930's which witnessed the introduction of sophisticated target marketing - the tailoring of advertising to a specific social group characterized by class, age and gender. Psycological emotive advertising perfected during the war was not enough, markets (people) had to be identified as well as products (brands). It was during the Thirties that advertising agents began to realize the importance of getting to know and understand the desires and aspirations of the consumer. They began to realize that the same advertisement would not appeal to all classes. As the Literary Digest noted "One man's patronage is not just as valuable as anothers". Some luxury products did not justify advertising beyond the circle of the wealthy few, others can only survive with the widest distribution. Agencies began to pay close attention to readership profiles and the various claims for the class standing of the readers of magazines.

Advertisers often sought to overcome the depression psycologically. One example of this is the campaign undertaken by Hoover during the Thirties which aimed at taking the sting out of the sharp class contrasts. It's success lay in the fact that the advertisers had found a way to keep the fires of ambition burning, yet reconcile the plain people to the full scope of current inequalities. In their advertisement of 1933, "Everything money can buy is hers" ( see fig.19 ) Hoover promised the housewife they could make her feel on a plane of equity with the richest woman in the world, simply because she owned a Hoover. Hoover cleaners united them both in a democracy of goods. The psycological strategy was to "Picture the woman of wealth and the woman of little means, contrast their situations... show how great the gulf was between them... then bridge that gulf".

Advertising agents of the depression realized the need to buckle down to "Shirt sleeve advertising", turning to more graphic hard boilded advertising copy and build up a reputation for hard selling. Advertising lost its sleek and self indulgent air, its opulence and beauty. Pages which were loud, cluttered, undignified and direct typified advertising of this era.

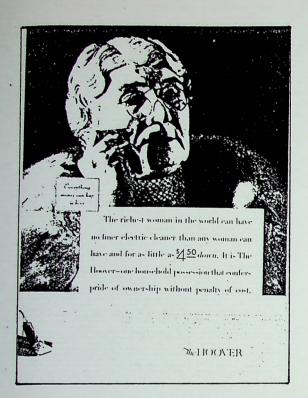


Fig. 19. Any housewife with a Hoover can feel equal to this wealthy dowager.

Fig. 20. Advertising agents during the Depression preferred to portray consumers not as impovrished or umemployed but as hoarders who resisted spending their money. The industry within itself became more competative due to the Severe decline in the Economy.

## AMERICA HAS CLOSED ITS FIST



From a nation that spent money like a drunken isilor, we have become a people who think twice before we spend at all. • As a result, advertising to day must not only move money in the direction of specific merchandur—it must hist overcome the reflectance to part with that money. • This puts an added obligation on advertising. • It puts an added obligation on those who create advertising.

• It makes the choice of the right advertising agency more important than ever before.

YOUNG & RUBICAM, INCORPORATED - ADVERTISING

### CHAPTER THREE: -

### DESIGN AND ADVERTISING

In 1928, Kenneth Goode, a prolific writer on advertising topics, predicted that by 1950, the advertising expert, acting as "Psychological Engineer" would have the power to see that "Popularity and publicity and proper prices" were "Manufactured into" the product. Through the services of the advertising agent, manufacturers now talked directly with an expanding and economically potent buying public. A knowledge of consumer desires was becoming increasingly crucial to decisions not only about how much to produce but also details of what to produce. As intermediary between the consumer the advertising agent could tell the manufacturer when and how to change his production machinery. Through the use of modern imagery advertising was in the early years of mass production gently persuading the manufacturer of the importance of design and appearance. It pointed out the discrepancy between the traditionalism of their prodcuts and the modernism which they, the advertisers were promoting.

The notion that the introduction of certain qualities of style or fashion to enhance the value of the product to the consumer has been used for centuries in the clothes industry. Advertising agents had an important stake in promoting elements of style in all categories of products, and they inspired manufacturers in the search for style. In many instances the style advisers who had been created solely for advertising purposes actually came to play a role in product styling and they took pride in pointing to instances where they had gained a voice in their client's actual product styling. A number of artists gravitated into the new field of Industrial Design after working in advertising agencies, Raymond Loewy, worked for both Lord and Thomas and Lennon and Mitchell during his evolution from a Department Store Advertising Director to an Industrial Designer, as did Walter Darwin Teague. Many agencies re-classified their Art Directors as Product Stylists and Designers.

While on the one hand advertising agents claimed to be speaking on behalf of the consumer they also opted for the self image of imposers of good taste from above.

Many advertising leaders of the 20's and 30's contemplated an uplift of popular tastes through product design and advertising art and saw themselves as saviours of beauty in the age of mass production. Ernest Elmo Catkins pointed out that in a machine age,

the workman had become a machine tender who could no longer create beauty in the product through his craftsmanship, " If we are to have beauty in the machine age", he said, "It must be imposed at the top" by the "Fist of the man who owns the machines". For manufacturers to impose beauty they would have to be convinced of its economic value. That was the role of the advertising agent, who often forced the manufacturer to live up to his advertising by suggesting nuances of styles or colour in the advertisement that were ofter later adopted in the factory.

If some advertisers saw the introduction of greater style and beauty into products and advertisements as a deliberate campaign for aesthetic uplift, others were content to endorse the new trend simply as pragmatic merchandising strategy. Cood design paid off, it brought increased returns and style induced increased consumption.

### CHAPTER FOUR: -

### ADVERTISING DURING THE WAR

Perhaps the most interesting aspect of advertising in this period, was the complete turn about in terms of general message to the consumer. While the years before were characterized by a continuous sense of pleading with the consumer to open their purse strings advertising during the war years preached economy and performance, consumers were urged to use products sparingly, emphasis was on utility and advice was given on maintenance and repairs. Whilst the 1930's had demanded a much greater level of consumption, the war economy demanded retrenchment, yet despite the difference in objective, the emotive language coined earlier was still allowed full reign. Many manufacturers who, afraid of being forgotten by their customers during the war years published advertisements asking women to hold on "Until their brands re-appeared in the Shops - It would be worth the wait". In many advertisements patriotic symbolism abounded, often depicting gallant housewives doing their men folk proud on the homefront.

Another interesting aspect of war advertising was the shift in the image of women in advertisements. Traditionally they were shown as wives and mothers, upholding the feminine view of domesticity. Since women became so vital to the economy, during the war, outside as well as inside the home, the advertising image underwent a fundamental change. Instead of being shown as passive consumers whose main interest was in their appearance and the shine on their floors, women in wartime advertisements were depicted more realistically as bus drivers, factory workers, etc. Household appliances were offered as a source of help to busy women. Women were no longer depicted as leisurely enjoying the benefits which household appliances allowed them but instead showed them loyally contributing their fair share to the business of war, the expressions of ecstasy and delight were replaced by looks of determination and individual capability.

The end of the war witnessed a peculiar battle in advertising between two images of womanhood. Many advertisements played on the remembered strength of women as war workers. Main Gas Cookers promoted their product with the slogan "She been using the finest equipment in war, she will want the best equipment in peace". (See fig. 22). By contrast others were anxious to reinforce the cult of homemaking and motherhood which they had developed earlier. The image of women as sensible rational producers and consumers was rapidly usurped by the flurry of femininity as advertisers colluded in a conspiracy which suggested that all women have ever really wanted to do was breed, bake and beautify their bodies. The newly won war was presented as a ghastly plague, just over, freeing women from their wartime tasks, enabling them to return to the things

Fig. 21. Some manufacturers were afraid of loosing their customers while their products were in short supply.





Fig. 22. War talk was used to sell appliances during and briefly after the war, depicting women as sensible and rational consumers.

Fig. 23. Home demand on household appliances was cut back after the war in order to stimulate exports. Many manufacturers felt the need to remind consumers that they would reward consumers for their patience.



which they liked best, nurturing their families and caring for their men folk.

The rapid shift in the image of woman from housewife to worker and quickly back to housewife, and the ease with which these changing roles were accepted by women, testifies to the manipulative power of advertising in shaping social values and attitudes. That advertising agents stood to gain from the continuation of this particular interpretation of womens function stands to reason, for after all women were responsible for the vast majority of purchasing. These women "The sitting ducks" made the practice of target marketing which had been introducted during the 1930's so much easier. Target marketing was developed greatly during the post war years in the United States of America.

Furthermore women in the home were in the commercial sense reliable consumers. As Ernest Dichler is quoted as saying in Advertising and Selling:-

"In a free enterprise economy we have to develop the need for new products, we help them discover that homemaking is more creative than to compete with men. This can be manipulated. We sell them what they ought to want, speed up the unconscious, move it along. If he tells her that she can be a wife and mother she will spit in his face. But we show him how to tell her that it is creative to be in the kitchen".

CHAPTER FIVE: ADVERTISING DURING THE 1950'S.

### THE BIRTH OF CONSUMERISM

There is a somewhat amateur look about advertising up to the 1950's. Pre-war advertising was very much a subjective, ideas in the bath, type of operation. It was not until the years after the Second World War that advertising became more refined. Where instinct used to be enough, it was being replaced by enquiry.

Since the Second World War, however, advertising like so many other industries underwent a period of great change, partically due to rapid development in business technologies, but even more so because of a growing feeling on its own part that it needed a fuller and more authorative involvement in the client's operations and the realization that without a deeper and more comprehensive understanding of consumer activities, it could not possibly function in the emerging market climate. Hence this period marked a tremendous increase in activity within advertising itself, the emphasis being placed on two areas of marketing and research. It was also a time of increasing appropriations and developing industries, particularly in the field of domestic appliances. This demanded more advertising. New brands and appliances were being introduced at a rate faster than before, technological innovations as well as increased competition initiated continuous product improvement. And the thrift which dominated during and shortly after the war gave way to a tendancy towards free spending.

The expansion which advertising underwent did not begin with the return of peace. In Britain wartime controls were to remain for some years. The country was seriously weakened as a result of the war and required a period of economic convalescence. In 1946, most goods were still rationed and few were available in the shops. In March of 1948, a temporary limitation was placed on advertising expenditure with a 15% reduction by all firms spending over £2,500.00 per annum in certain specified categories such as consumer and household goods, which were covered by Ration Books. The aim of this strategy was to cut back home demand in order to stimulate exports. This lasted until March, 1949, however after this period, advertisers further agreed not to undertake heavy advertising of products in short supply as this might lead to an increase in inflation. The controls which had been imposed during wartime were dismantled only slowly. From an advertising point of view — in retrospect the long awaited expansion really came during the years 1952 — 1954. In addition the lifting of restrictions on hire purchase agreements which took place in 1954, gave an impetus to the sale of many

household appliances like washing machines, refrigerators, cookers, etc. Growth in one area stimulated demand in others, with the increase in house building for example bringing a greater demand for household fittings. The Country was now in a mood of general economic prosperity sustained by full employment. For the first time since the War manufacturers found themselves in heavy competition. Emphasis was now on serious promotion of individual brands with manufacturers producing a range of near identical products. Advertisers struggled to find some claim of uniqueness which would set their product apart from all the rest, or to give each brand its own personality or image in an effort to identify with the consumer.

The tempo of marketing was increasing. Most of the motivational research with which we are now familiar was pioneered in the post way years in the United States of America whose economy has survived the ravages or World War Two to better advantage than Europe. There the crisis of over-production was in full swing while Britain and Europe still struggled on Ration Cards. But as the British economy began to prosper following 1952, the skills of American selling were inevitably imported to the West. In an effort to reach a more comprehensive grasp of all aspects of the consumer lifestyle the emphasis in advertising turned to the psycolobical and sociological approach to consumer research. Discovery that most housewives did not know why they chose one brand of a washing machine over another indicated the need to discover the real reasons which guided consumers into purchasing. The advertising audience lived not by reason and logic but by their raw emotions and ambitions. Advertising agents began to discover that the real selling power of an advertisement was in the subconscious messages which it conveys. One of the key concepts coined during the 1950's in advertising and which still survives today is that of "Lifestyle". They realized that consumers would rather identify with scenes of higher status than ponder the reflections of their actual lives. Thus advertising agents tried to reflect public aspirations. "Lifestyle" became an acceptable euphemism for class. Many advertisements during the 1950's portray the idealized family, mother, father and two children. Doting husbands always wore a shirt and tie and both children were well dressed, healthy and happy. Poverty never existed.

The advertisement for Hoover Appliances, "Give her a Hoover" ( see fig. 24 ) is a typical lifestyle advertisement. It stresses the emotional security of the happy family and suggests that this can be achieved through the possession of Hoover Products: Money is no object, Hire Purchase is readily available. A Hoover product is all that is needed



Fig. 24. The 50's witnessed the birth of the happy housewife, she delighted in her household appliances. As did her friend and neighbours.

to make life complete, and to make you the envy of your friends and neighbours. The act of consumption offers the house ife prestige. Keeping up/ahead of the Jones was an essential ingredient.

The 1950's was the era which defined and stereotyped the role of woman as a housewife. Practically all advertisements for appliances during this period define woman solely as such. The dominant stereotype housewife of the period was to a great extent indealized. All housewives were attractive, young woman, but practical little homemakers fulfilled by their role of wife and mother. Advertisers were particularly interested in "Mrs. Middle Majority", who made up 65% of the consumer population. She was known as the "Darling of the Advertisers". Happily for the manufacturers, "Mrs Middle Majority" was simply delighted by the many products geared towards the typical housewife - particularly appliances for her kitchen, which is the centre of her world. Kitchen products in particular were no longer just appliances which aided housework. They were a way of life and women were with increasing regularity encouraged to define themselves, their marriages and their happiness through the commodities which littered their kitchens.

Studies found that the kitchen of "Mrs. Middle Majority" was in fact a lot nicer than an upper class kitchen in terms of objects therein. She was a wonderful market, living in an extremely limited world, she surrounds hereself with the promises and security of the socially accepted advertised world, and builds her whole life around her home.

Marriages were repeatedly defined in terms of the advertised household appliances — men, the tableau reiterated, fell in love and stayed in love with the ultimately home orientated and beauty minded womanly woman. Watch out that you do not disappoint him. It was the burden of the wife to make the marriage successful. She alone was responsible for the happiness of the family. This happiness could be achieved the advertisements told her through the acquisition of household goods. And if the reader's everyday life is not as happy and harmonious as that portrayed in the advert, the shortcomings are in some way due to her inadequacy in fulfulling the function required of a good wife and mother.

Cannon Cooker ( see fig. 25 ) used the "Happy Endings" phrase of childrens fairy tales, telling you that this is the Cooker "Which has captivated the imagination of women everywhere", it is the Cooker "Which every woman wants". By purchasing this cooker you can live happily every after with your family. That is the lesson which is to be learned.

Advertisers realized that they could play on the secret fears of the consumers to their



Fig. 25. Since it was the husband money's which would pay for the appliance, it was necessary to confirm that he too would benefit from the purchase.

Fig. 26. Cartoon style advertising was used regularly and was considered an effective method of captivating the imagination of the consumer.



advantage. Some advertisers played on the fears of the aspiring working classes that they would be unmasked, and offered ownership of goods as a way of concealing their non-prestigious identity. If you wanted to be in the same social bracket as your neighbour, it was necessary to acquire an "Oprim Rotary Ironer" like the one she had.

One of the successes of such advertising techniques is that it offers the reader the security of doing what everyone else is doing, of fitting in, yet encouraging them to be ambitious. "Have the edge over your neighbour, get there first". On the other hand then if you do not possess a certain prestigious object, your friends and neighbours will form a less respectful view of you. The negative side of gossiping is often used. Women talking behind the backs of friends and neighbours to some extent give the impression of ostracizing them from the community. Of course much of this is not overtly stated but is suggested on a more subconscious level through the use of imagery. Rationally speaking, few people would believe this to be true, however the suggestion does cast doubts, and this effects our subconscious need to identify or be accepted.

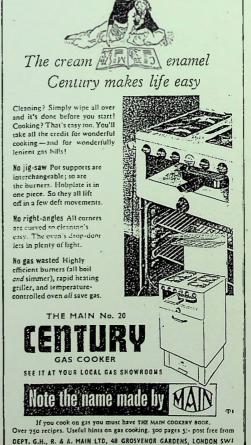
Another feature of advertising typical of the 1950's was the efforts which were made to glorify the tasks of housework. "Its so easy to be a good ironer - so really enjoyable" (see fig. 27 ) or "Washing with Hotpoint brings a sparkle to your eye". (See fig. 30 ). One cannot help thinking that the housewife of the 50's must have been a joy to behold. Yet this glorification has a suspicious air of persuasion, as if woman needed convincing that their lot was better than they thought. "It really is quicker", "Nothing could possible be easier". (See fig. 27 ). The use of scare tactics was also frequently employed to sell appliances during this period. Advertising agents discovered a sensitive social nerve to stimulate and exploit from a tendancy in housewives towards self-accusation. This tendancy was probably due to their natural inferiority complex, which was invaluable to the advertiser, and has been nourished by the continuing depiction of housewives as passive and dutiful.

An example of the use of scare copy can be seen in the advertisement for gas fridges, (see fig. 31 ) "Do my ears deceive me, are there actually people in the world who would take chances with the health of their baby? Are you guilty of this offence". In each instance the product steps forward not to condemn the reader, but to offer friendly help. The advertiser has always sported the guise of a friend in need, assuming the role of coach and confidant, offering the consumer advice and encouragement.

The theory of progressive obsolescence had been introduced during the years of the Depression in the 1930's, but in the consumption orientated period of the 50's planned



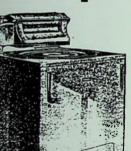
Fig. 27. There is an air of persuasion about the copy in this advert. Everyone knowns that ironing is the most boring labourious task, the advert tries hard to convince us otherwise.



Saves work saves gas!

Fig. 28. Advertisers often reminded mothers of the need to spend time with thei children, when promoting labour saving devices in the house.





Washing with a Hotpoint brings a sparkle to your eye—not an ache in your back! The Hotpoint's got everything—howl emptying pump, power driven safety wringer, super amert cabinet and the gentlest of gentle actions.

Wash today the Hotpoint Way!



You can iron perfectly with the Hotpoint Table Ironer whilst sitting down.

### THE FAMILY WASHING MACHINE

THE HOTPOINT ELECTRIC APPLIANCE CO. LTD London Office & Showrooms, Crowrr-House, Aldwych, W.C.Z. CARCOW - DUSLIN - EIRMINGHAM - SOURIEMOUTH - SMISTOL - CAPDIFF LEDS - MANCHESTER - NEWCASTLE - NORWICH - NOTENGHAM - READING HAIN WORKS - PETERBOROUGH

Fig. 30. Advertisers tried to personalize appliances in order to endear then to potential consumers.

Fig. 29. "Washing with Hotpoint beings a sparkle to your eye". Is this good good hosuewife glowing with happiness because she has been honoured with a Hotpoint. Or does the Hotpoint wash so efficiently that it makes her whites glow.



is easy to except certain. There is a "I want to be largest monston." Write for fully illustrated broadbure to :
TRIANCO, LTD.

IMBER COURT: EAST MOLESEY: SURREY. TEL: EMB 3300



Fig. 31. Babies where very often used in advertising tableau to play on the housewife and mother's feelings of guilt and inadequacy.

obsolescence once again became vital. As the decade progressed a glut of all sorts of appliances loomed, increasing the gap between production and consumption. Replacement was the way forward. Appliances were being built to fail within a given length of time. Thus fashion and style were used to dictate the desirable lifespan of an appliance. If the appliance which still looked modern broke down, this would rebound on the production company, however if the appliance already looked out of date or old-fashioned in any way then the consumer would be anxious to have it replaced anyway.

Advertisements for household appliances during the 50's are object and person orientated while stressing values of lifestyle, modernity and functionality. Both products and people are generally isolated from the household environment, usually depicted sitting in mid-air on the advertising page. Drawings were used as frequently as photographs and figures depicted were usually female. These figures were often portrayed carrying out the task associated with the advertised product. Advertising copy was extensive. proclaiming to considerable lenghts the merits of the appliance.

Magazines were cluttered from beginning to end with numerous advertisements. For some reason the controversy about advertising died down between the war and the 1950's, perhaps due to restrictions which were on newsprint during this time. The 1950's, have become recognized by many as the decade of the birth of a Consumerist and Materilistic Society. The depth approach in advertising became so successful, that it has been accused by moralists as being responsible for the replacement of a social sense of purpose with an acquisitive ideology. It projected a world of the middle class and of stereotyped gender roles.

In 1957, Vance Packard in "The Hidden Persuaders" presented a chilling vision of the prosperous new world, gone sour. Emotional advertising had become blackmail, psychological appeal had turned into brainwashing. Information was little more than indoctrination.

"Large scale efforts are being made to channel our thinking habits, our purchasing decisions and our thought processes by the use of insights gleaned from psychiatry and the social sciences". 5

In his book, Vance Packard pointed to the manifold ways in which motivational research had become the mainstay of the selling industry.



### IN GAS COOKERS

## Colour is the coming thing

(AND LOOK WHAT COMES WITH IT)

WHY NOT let's have cookers in gay, fresh colours to harmonize with modern kitchens? Above, the De La Rue "Warwick" Gas Cooker in cheerful green and cream. Another model is in grey, white and burgundy. AND WHATA COOKER! The oven, 17° wide, 18° high and 13° deep, will house the largest turkey—and all its trimmings. The grill is at eye level and toasts four large slices at a time—evenly. A four-hour timer to take the guesswork out of cooking. Safety taps, of course, and five full size boiling burners to handle the most ambitious meal.

Cleaning? Easier than ever. The pan rests go into the washing up bowl and a whisk with a damp cloth keeps the hotplate immaculate.

WILL IT FIT YOUR KITCHEN? The "Warwick" is 30" x 231". We will send you an exact template so that you can make sure. Also a fully illustrated leaflet—just send us your name and address. Better still, see the "Warwick" at

us your name and address. Better still, see the "Warwick" at your nearest Gas Showroom. For a few shillings a week this, the most luxuragus domestic has broker at Ornam can be souss.



GAS COOKERS

THOMAS DE LA RUE & CO. LTD. (GAS DIVISION) DEPT. G.H. 84/86 REGENT STREET, LONDON, W.1

Fig. 32. Colour in the Kichen became very fashionable, during the 50's.

Don't do half the work yourself! Let Thor do the entire washing, rinsing and spin-drying while you relax! Rinsing in the sink and wringing is hard work, but with Thor there is . . . No handling to wash! No handling to rinse! No handling to spin-dry-better than wringer dry! THOR SUPER AGITATION WASHING Automagically . . . Gets more work out of soap. The really penetrating washing action that is com-pletely harmless to clothes. THOR OVERFLOW RINSING Automagically . . . The rinse that uses clean fresh water until all the used suds and dirt float away through the overflow, leaving clothes brighter, whiter! And this remarkable exclusive feature THOR SPIN-DRYING ... all automagically! Such a gentle easing action—yet 25% more water extracted than by any wringer. Woollies emerge soft and fluffy with buttons and zips undamaged. Remember . . . No lifting heavy wet clothes ... no backaches ... no hands in water ... no special plumbing or fixing. IT'S 100% LABOUR-SAVING FREE & WITHOUT OBLIGATION Please send me illustrated brochure and details of free demonstration WASHING MACHINE NAME.

Fig. 33. Advertising is often deceptive, this advert would lead one to believe that the washing machine does the lot, while in reality there was still a considerable amount of labour involved, and it would be impossible to relax with the amount of noise the machine makes.

ADDRESS

POST TO: Ther Appliances Ltd., Dept. G.H.13, 64;66 Oxlard St., Landon, W.1

yours for less than £10 deposit!



So marvellous to have an oven door that opens like that, and gives you a shelf to stand hot, heavy dishes on. Saves so much grease-spilling, finger-burning and lifting. Just a touch of the handle, and it glides down smoothly itself. Easy to see that women have had a big hand in planning this wonderful G.E.C. cooker.

Cooking without Looking Really, that G.E.C. Ovenmaster practically does the baking for you. You just see the dial it actually lights up!—pop your joint, your pies, pastries and cakes in; and at the right time, out they come, perfectly done. No more opening the oven door every five minutes to see if all goes well! It's such a big oven too, with a specially compact, quick, even-heating element.

Room at the Top What a joy it is to have three hot-plates instead of the usual two! Gives you room for five saucepans. You can boil, simmer and grill—all at the same time. It's just a matter of turning the switches.

Modern Beauty — Modern Colours A real piece of streamlined elegance, finished in silk-smooth porcelain enamel, with handsome, easy-grip plastic handles, all so easy to clean. You can choose two shades of cream, cream and green, or all white or white with a black top.

Take the guess-work out of cooking and save electricity! See this super G.E.C. cooker at your local dealer's or electricity service centre.

DCIM £35  $\cdot$  0  $\cdot$  0 TAX FREE

Write for illustrated, descriptive leaflet DC1118 to Magnet House, Kingsway, London, W.C.2

The General Electric Co. Ltd.

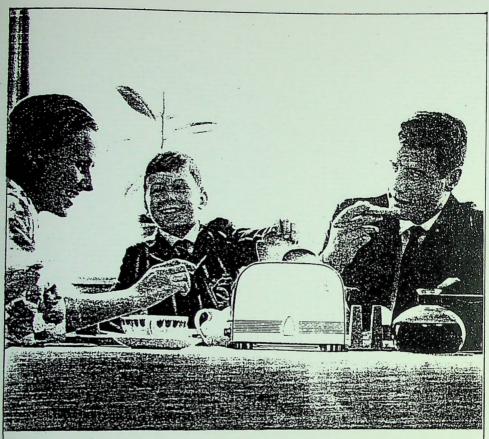
Fig. 34. The life of the housewife revolved around her home, what a joy this marvelous appliances were to her. Happiness was achieved through the consumption of these commodities and her life fulfilled by their daily use.

CHAPTER SIX:THE SWINGING SIXTIES

By the 1960's Advertising and Marketing Agencies in league with Industrialists started product development, products specifically designed to fit a gap in the market. It was the death of the natural consumer. Since most basic needs of people has been satisfied new desires had to be created in order to keep the wheels moving. If a market did not exist it would be artificially created. Large manufacturers produced a range of near identical brands, which would compete against each other for shelf space, each brand, through the use of target advertising being pitched at a different consumer group. Different tactics are used to sell these appliances to the differing targeted audiences.

Very important during the 1960's was the shift in marketing practice. If the housewife was the discovery of the 1950's then the 1960's is marked by the discovery of the rising affluent working class, "Mrs. Middle Majority" was not just the largest and most impressionable sector of the market, she now also had the money to spend. The CI's and 2's would now provide the back bone of the economy. They were favoured for their tendancy to spend, their love of cash and Hire Purchase, coupled with a loathing of invisible investments, (Mortgages, Insurance, Education). They were the ideal consumers. For the first time the working class became the most important asset to the consumer economy. These were the people who took holidays abroad every year, changed their car every few years, followed fashion and ditched products as soon as they became too old, too dull, or whatever else the current trend dictated. It would be the skilled worker and his family that the bulk of advertising would be directed at for the coming years. Paradoxically advertising stimulated more work, for these people worked harder than ever to afford new styles and (necessary) luxuries. People so valued their labour saving devices that they were willing to work harder than ever to get them.

Advertisements during the early 1960's continued to define women according to the homes they kept, however the advertising copy became more subtle with a considerable reduction in the amount of words used. Advertising tableau became much more important, seldom were artist's impressions or drawings used in adverts anymore. The use of photography took their place almost entirely. Advertising agents began to realize the importance which tableau plays, it is the picture which set the tone of the advertisement, attracts the attention, gains interest, arouses curiosity and attempts to lead the reader into the text. They had discovered that the advertisement is not so much read as seen. The most



### HOT-but not bothered

Why bother with eggsbaconteatoast all at once? Old fashioned stuff. Hot buttered toast? Pop up toaster cooks what you need, when you need it. Crisp toast? Pop up toaster dial sees to that. Or tender toast? Dial "medium-rare". He could make the toast. Or they. Pop up toaster is the only

known way for children to toast bread without toasting themselves. They like the pop effect too.

A Morphy-Richards loaster, Yours for £6.18.6d. And a periect present (remember when brides used to get toast racks?)

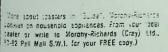




Fig. 35. Advertising in the 60's took on a more realistic look, women were still defined as wives and mothers.



Fig. 36. Another attempt at personification of the appliance. With the trend towards progressive obsolescence of the 50's and 60's, one hopes that James lasted longer than Jackson.

Better things are electric

LECTRICAL DIVISION OF RADIATION LIMITED

House, North Circular Road, London, 5W10

striking aspect of the photograph as a selling tool is in its sincerity. People believe what the camera tells them to be true. If the power of the photograph lies in the viewers conviction that it does not lie, its effectiveness in conveying a sense of style or in inspiring an emotion lies in its capacity to tell a thousand truths. The advertisers use the photograph to select a particular visual truth or place the product within a staged but "Truthfully Recorded" social or natural scene of optimum appeal. Thus the photograph encourages the viewer to remain unconscious of any intervening or manipulative creator (ie., the advertising agent) and to experience the voyeurs sense of direct glimpsing the worlds reality. It serves to divert attention away from the advertiser as seller towards the message being delivered.

While words are likely to cause arguments, the photograph works on a higher level of our consciousness, thus it is impossible to be entirely sure as to what it is saying except on a superficial level. It is possible to infer using the visual image things perhaps to snobbish, vain or self seeking to be overtly stated.

Advertising during the 1960's was largely targeted at the novueau riche, the affluent working classes, with the advertising tableau gently pushing the lifestyle of the wealthy pampered housewife. However as the decade progressed she began to loose the mindless, dutyfull, model wife and mother look of the previous decade and began to develop a personality. She took on a more glamorous look and was more often depicted outside the confines of the home, as the social woman, attractive, entertaining and charming. Gone were the aprons and check print frocks characteristic of the housewife of the 1950's.

This was not just a feature of advertisements for household appliances during the 60's. The role of woman changed in emphasis yet again, from that of a housewife and mother to that of the beautiful woman. In shedding the confines of one stereotype woman donned another. Diversification of her activities from one role to another did not alter the reality of a woman's world. It was a world in Ronald Barthes phase "Entirely constituted of the gaze of man, one in which man is everywhere around, he presses on all sides, he makes everything exist".

The Sixties were however a period of great liberation for women, and though there is little evidence to suggest it, if advertising were to be seen as a social mirror, women, married as well as single, were pushing their way into the workforce in considerably large numbers.

mmmmmmmmmmmmmmmmmmm.....click! That's another week's washing done. AEG make no compromise.

A fully automatic washing machine must be fully automatic.

Able to handle every kind of fabric from loading to unloading at a AEG (GREAT BRITAIN) LTD 27 Chancery Lane Landon WC2 flick of a single switch. Please send me full details of the new AEG Able to operate faultiessly day after day, week after week, Lavamatic and the name of my nearest year after year.

That's why AEG take such care in making the Lavamatic. AEG dealer. Why stainless steel is used for all parts that come in contact with water. Why every single machine is tested before it leaves the factory. Why the testing line is actually longer than the assembly line. Address ... As you can imagine, this fastidious attention to every detail makes the Lavamatic a very individual – and very reliable – machine. Shouldn't you know more about it? The AEG Lavamatic

AEG make no compromise with quality

Fig. 37. Advertising copy became much more subtle during the Sixties. The tableau became most important in conveying the message.

This change in emphasis in the role of woman depicted in advertisement for household appliances could also be due to the growing support for womens liberation and feminism during the decade. Perhaps advertisers realized that women were growing more dissatisfied with their lot and instead of rubbing salt into their wounds by the reinforcement of old values they played down these contradictions by changing her image.

Advertising copy during the Sixties had changed considerably comparative to copy used in the 1950's. As already stated copy became scarcer and scarcer, but it also became considerably less patronizing in tone. In the advertisement "Hot but not bothered" (see fig. 35 ) advertising copy is in a straight forward Question and Answer style. In the advertisement "That another weeks washing done" advertising copy in in the form of a series of statements.

Advertising tableau is used to suggest affluence in most of these late 1960's adverts directed at the working classes. The Cl and 2 consumers were being cajoled into spending their plentiful money on an even higher lifestyle. Props such as Great Danes, Borzoi's and Designer Clothing were used to sell washing machines, sinks and cookers ( see fig.38,9 &40). The tone was decidedly upper class suggesting a lifesytle of opulence and high social standing. Such advertising was typical of the booming Sixties. By seeming to pitch the product at the AB Market, then the Cl's and C2's would aspire to it.



Fig. 38. The increasing affluence of the working classes in the 60's was mirrored in the advertisments of the era. The dominant image of femininity was the beauty and fashion ideal.



Fig. 39 The advertinsing tableau could be used to convey messages about lifestyle and class, which could never be conveyed through copy.

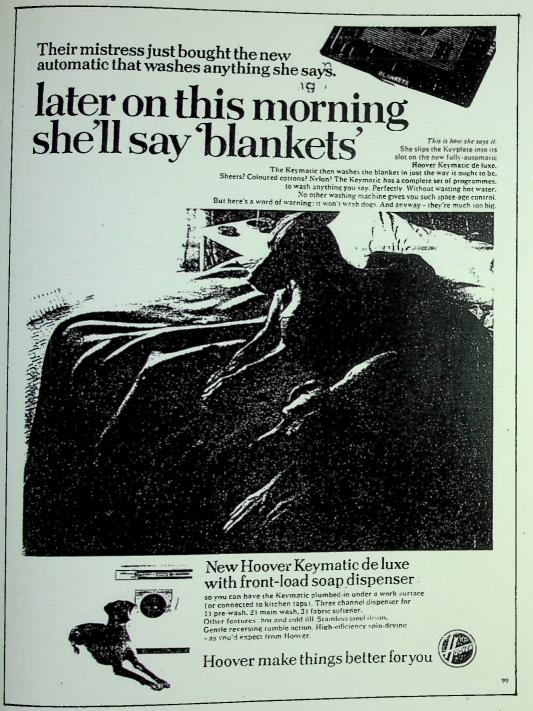


Fig. 40. The use of props such a pedigree Great Danes conveyed not only ideas of great wealth, they conveyed a snobbishness of belonging to the upper class elite.

#### CHAPTER SEVEN: -

### THE LATEST PHASE

The early Seventies continued in much the same vain as the previous decade with emphasis on consumer personficiation. More than 20 years of target marketing and motivational research behind them, advertising agents could see the impact which it had on consumer reactions.

The economic recession in 1973 once again curtailed public spending thus the excesses of the previous years were once again replaced by the practicalities of bargains and lower pricing.

Perhaps the most interesting aspect of domestic appliance advertising during the 1970's is the introduction of men into an area which was prior to this a female preserve.

This is largely due to feminisms effective accusation of advertising and other media of producing not only misleading but also "Dangerously subversive images of women, crushing them into insecurity, a mans arms and the kitchen sink", women during the Seventies responded strongly to the media's resistance to the changing gender role.

The introduction of men to the activities of housework was timid at first. Early adverts suggested that men could get out of doing household chores by buying their wives dishwashers or other such appliances. (See fig. 41). Another advert which typifies the gingerly approach to breaking the tradition of depicting the man in the kitchen is fig. 42. Although he is a chef, his presence in the kitchen in this advertisement helps to dissolve the myth that men who engage in housework are some way effeminate. Other advertisements employed the face of popular television males which were liked and respected by the public to break traditions in gender roles.

As a further result of the feminist outcry many advertisements returned to the purely functional sytle, without emotive appeal or reference to gender stereotyping.

A prominent feature of advertising since 1980 is the use of the double page to a large extent. This enables the advertisers to get the full attention of the reader. In many of these two page advertisements the actual appliance itself is non-existent, or is depicted so small that its presence on the page is mere tokenism. This is an indication of the extent to which the depth approach has developed since its introduction in the late 40's



Fig. 41. For the first time in history, advertising hinted at the possibility of the man having to "Help" in the house.

# When you've mixed for Presidents and Princesses, friends expect something special.

When you've travelled the orids as an international chef or anning spectacular meals for residents and Princesses. Friends operations and Princesses. Friends operations are sufficiently as the only blender and iguidister for any really labour awing kitchen.

Like millions of American Deserves we knows its advantages. The extra powerful motor which hadles anything.

The ossy-cloan removemble jurial blades.

The specially shaped jar to sure everything is mixed toughly. And the accessory surjects with the surface of the surface It has all these speeds because you'll have to mix, purce, grind, mince, crush, shred, frappe, liquify, whip, cream, blend, crumb, bent, ciop, and of course, grate, sometime.

With each Osterizer there's a tree cookery book with dozens of receives. Rima Infra Red Cookers.
Table top convenience cookers which cook food quickly and naturally.
Brings a big steak to juicy succulence in around 2 minutes, and anything else in about half the time of an recipes.
So it isn't really surprising that an international cheflike Gilberto Amore and millions of Rima Cooker Hoods A new range of cooker hoods to help the time of an you maintain really high standards of hygiene and cleanliness in ordinary cooker Rima Infra Red Cookers from £13.99 inc. American housewives make the Osterizer their big stirring friend. John Oster products marketed in Britain by Rima Electric Limited. cleanliness in your kitchen. Rima Cooker Hoods have two fan speeds and an over-head light for your cooking area. Rima Cooker Hoods from £21.50 inc. VAT. Osterizer 16 speed Pulse Matic tillus) RRP £25.91 inc. vat Osterizer 7 speed Blender RRP £19.44 inc. vat Oster set of six i pint mini jars RRP £2.20 inc. vat Rima puts the fun back into cooking. +)ster

Fig. 42. Breaking the tradition, a man in the kitchen, even if he is a chef.

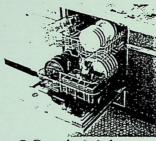
### We've nothing against men helping with the housework. But a Miele is much better at washing up.

There are plenty of good reasons for having a dishwasher. And even more for having a Miele.



1.The end of messy washing up.

Washing up by hand is a messy, time-wasting, thoroughly distasteful job. In fact, it's probably the most boring of all household chores. Unless vou have a Miele dishwasher to do it for you, perfectly.



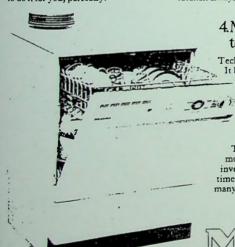
2 One days dishes. One Miele's load

The Miele dishwasher does the lot. all in one go. Washes them. Dries them sparkling clean. Saves time, tempers, and elbow grease. And because you can load dirty dishes after every meal the kitchen always looks tidy.



every day.

It can take between 45 and 60 minutes to wash up by hand. So, in a year, you could be watching nearly 50 working days go down the drain. Couldn't you make better use of this time - with a Miele to help?



4. Miele. That's applied technology for you.

Technologically, a Miele is the best you can buy. It has three spraying arms to wash everything spotless. It has turbo-thermic drving so dishes dry without smearing

And its sound-proofing makes it just about the quietest you

could have Ask your dealer for more details about Miele.

The more you know, the more you will realise that to invest in a Miele will save you time, trouble and work for many years to come.

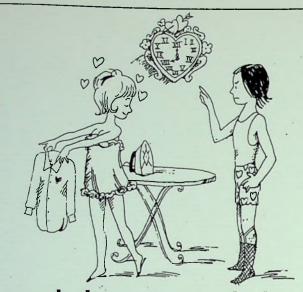
Please send me more details of Europe's finest, most exclusive dishwashers and household machines.

The Miele Co. Lid., Park House, 207/211 The Vale, London W3 7QS; Tel: 01-749 2463, also at 19 Liverpool St., Salford, Manchester M5 4LY. GK 26

Tel: 061-736 8659.

Anything less is a compromise.

Meet the new man, he is a gentle intellectual who takes part in the wash up not just to help his wife, but as a natural male function when both the husband and wife work outside the home. He even wears an apron. He also takes full responsibility of his function as a father.



### Hoover help you smooth things over.

Nothing keeps a home happy like a Hoover Steam or Dry Iron. It irons shirts so crisply they brighten the most liverish husband's morning Presses clothes so spick and span your kids are proud to wear them Just look at its advanced features, and you'll be the happiest one of all.
Besides a setting for all normal steam ironing, there's a 5-position fabric guide temperature control for dry ironing. The flex fits in either side for left or right handed use.

And unlike any other iron, there's a diamond shaped sole-plate on its base that spreads the steam evenly over whatever you're ironing.

All for a happy low price too!

3riain's linest range of steam irons:

Model 4004 Steam or Dry Iron

- unbeatable value at 66-18.\*

Other irons in the Hoover range:

Model 4005W. Steam or Dry Iron with water gauge £7-23.\*

Model 4005 Spray, Steam or Dry Iron £7-56.\*

Model 4004C. As 4004 with special non-suck sole-plate £3-5.

("Recommended prices.)

Shop around and you may find them for less

Hoover make things better for you.



Fig. 45. Hoover advertisements - still clings to the portrayal of gender roles.



Fig. 46. Many advertisers of domestic appliances during the 1970's removed people altogether from the advertising tableau.



Fig. 47. This advert for Hoover is very sober comparative to emotive advertising employed by Hoover previously.

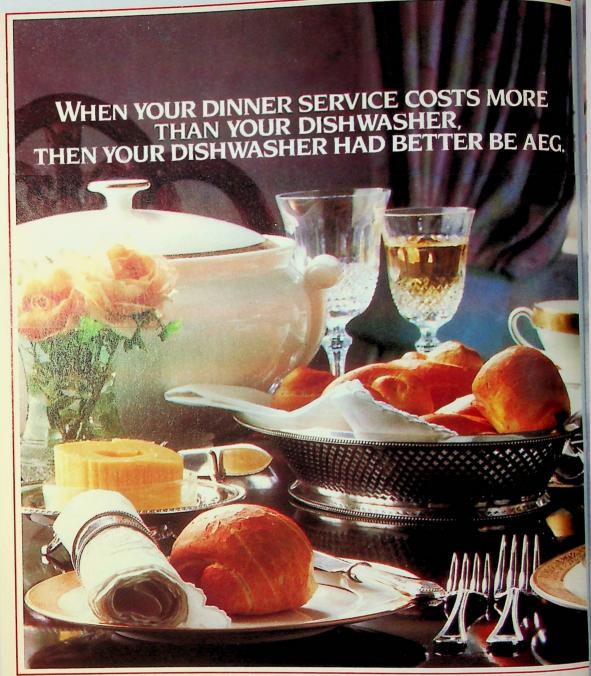
and early 50's. Through the chosen tableau the advertising agent can reach the target consumer by merely suggesting the product and the satisfactions which it offers the consumer, satisfactions which are ultimately glamorous and often inaccessible, part of a dream world. Advertising of household appliances in the Eighties continues to make slow progress in changing its attitude to gender roles. Depsite the many contemporary advertisements which play on womens' independence and their ability to make up their own minds in the consumer jungle, it is still true however that many adverts continue to define woman as housewifes, reflecting limited roles of work and leisure.

While the image of domesticity does not have the persuasive effect it once had, many adverts truthfully reflect the fact that although women have become accepted in the labour market, the bulk of the househould chores are still their responsibility. Thus the advertisement for an electric freezer clearly assumes that the woman addressed is responsible for the provision of food. She is aware of the movement of food prices with inflation and the advantage of buying in bulk. Such advertisement also allow for the possibility that she is employed outside the home. If you are working all day with no time to shop, "A fridge freezer can be a real life saver". Instead of feeling inadequate as a housewife at work and rushing desperately from shop to shop after work, she will be able to have, thank to her fridge freezer, the best of both worlds, that of traditional female responsibilities and that of paid work.

The suggestion that the solution to the problems created by this double role, lies in the comsumption of commodities, is of course totally consistent with the role of advertising.



Fig. 48. Well known media faces were used to confirm that many men do carry out household tasks.



AT AEG we have a simple philosophy: everything we make must be superlative. Consider our Favorit range of dishwashers. They aren't just economical, they're exceptionally economical.

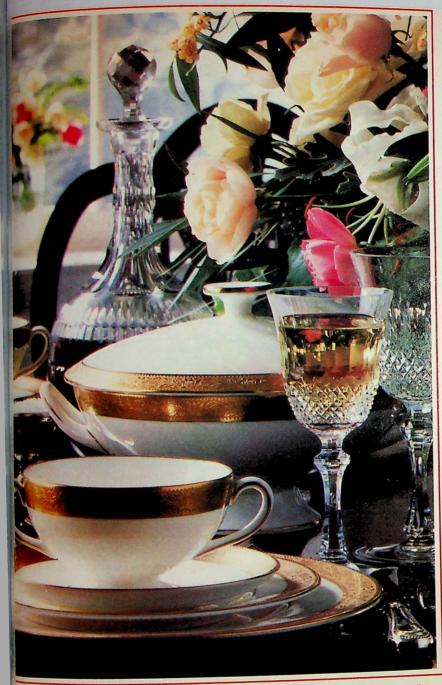
The Vario-Spray technique which

we've invented has upper and lower sprays working alternately rather than simultaneously. So the Favorit 525, for example, uses just 25 litres of water to cleanadinnerserviceof12placesettings.

And the less water a machine uses,

the less electricity. The less detergent to Moreover, Favorit dishwashersa remarkably quiet. Not only does lar Sprayreducenoise, but our own space insulation virtually eliminates it

As for cleaning dishes, the Favori



AEG

ADVANCED

ENGINEERING FROM

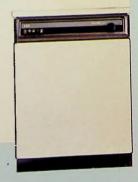
GERMANY

are superb. On the one hand you can clean, and sterilise, heavily soiled china at 65°C, hotter than the hand can bear, or on the other, you can programme the machine to the delicate setting.

And when you've got a service of

Wedgwood, each plate costing over £35, delicacy is a necessity. The truth of it is, when you buy an AEG, you aren't simply buying an appliance that's been better designed, better engineered. You're buying the best.

Fig. 49 Lifestyle still dominates the advertising message of the 1980s. Mere suggestion of the product is adequate.







According to the number of cookery books around today the world is your oyster.

The horizons only start to narrow when you consider the traditional oven.

You see, in a traditional oven, it's always hotter at the top than it is at the bottom.

Which more or less closes the book on baking a batch of cakes for instance. (Unless you risk burning your fingers shuffling them around.)

Nor is an oven with different areas of heat exactly ideal for things like souffles.

And if you're cooking a fish for the main course and a pie for dessert, you'd have to cook them one at a time in a traditional oven. (Or serve up a non-too subtle blending of flavours.)

Obviously, the traditional oven could do with a little appliance of science.

Which is where the Zanussi Multifunction Oven comes in.

An oven that isn't just one oven, it's four,

First, it's an electric convection oven which circulates the heat by fan. So the temperature is even throughout. (Not only is it ideal for that batch of cakes, it's also more effective at defrosting.)

Second, it's a full-width grill, (But a more efficient grill because it also offers the alternative of an economy grill.)

Third, it's a traditional roasting oven, (So you can still do the traditional roast beef and Yorkshire in the traditional way.)

And finally, it's also a baking oven, (So you can bake your cake and eat it.)

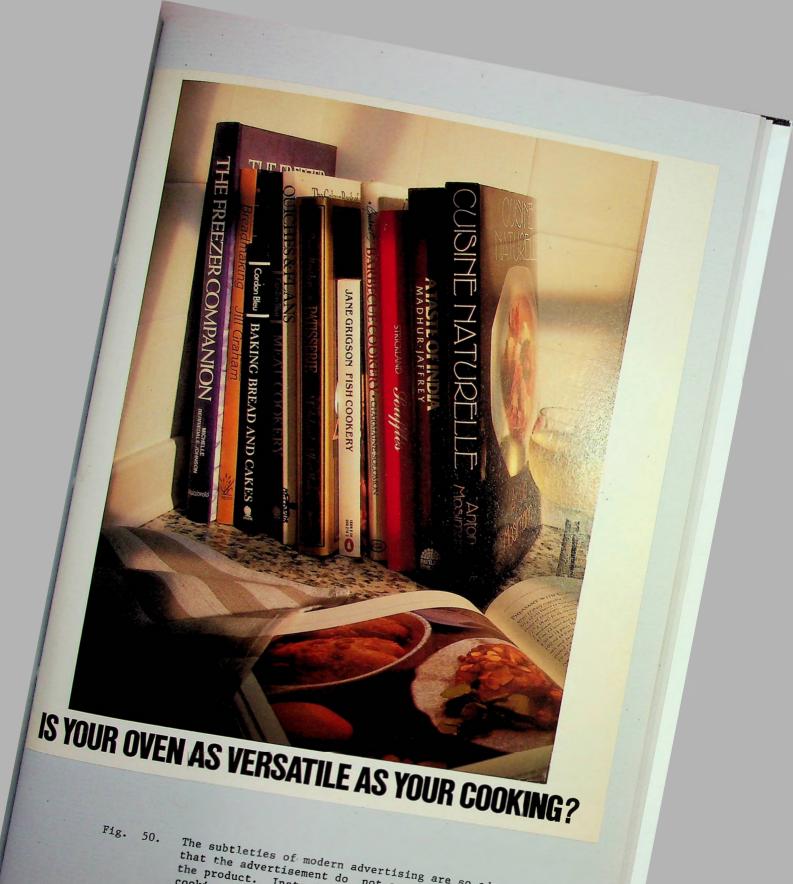
If you'd like more details on Zanussi's Multi-function Oven, just fill in the coupon.

It's time your oven could do what you can do.

Write to Zanussi Ltd. Zanussi House. Hambridge Road. Newbury RG14 5EP for a brochure and price list.

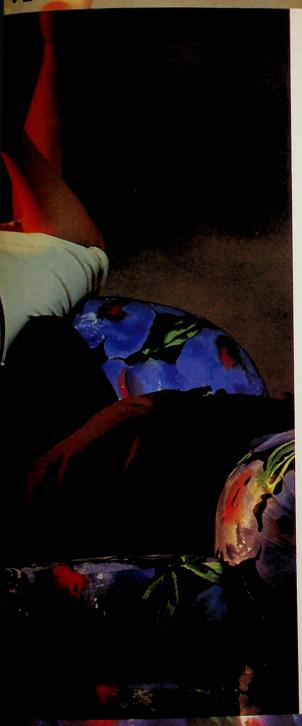
ame	
113	

The Appliance of Science.



The subtleties of modern advertising are so advanced that the advertisement do not even need to depict the product. Instead the satisfaction of good cooking are sold.

VE THE IRONING.



WELL. FORCED IS HARDLY THE ROWGIN WORD, BUT THERE DOES COME A TIME WHEN THE ONLY SENSIBLE THING TO DO IS SURRENDER TO IMPULSE. GIVE IN TO YOUR INSTINCTS. ABANDON YOURSELF TO UTTER IMPETUOUSNESS. EVEN WHEN YOU'RE IN THE MIDDLE OF THE IRONING.

THAT'S THE TIME YOU'LL FEEL ESPECIALLY FOND OF YOUR GUARDIAN SAFETY IRON FROM ROWENTA. BECAUSE THE GUARDIAN DOES SOMETHING FEW OTHER IRONS CAN MANAGE - IT TURNS ITSELF OFF.

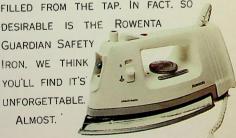
LEAVE IT FACE DOWN ON ITS BASE AND AFTER THIRTY SECONDS IT SIMPLY SWITCHES OFF. LEAVE IT STANDING ON ITS HEEL, AND AFTER 8 MINUTES IT EII DOES THE SAME. AND AS IT DOES SO. IT BEEPS OUT AN AUDIBLE WARNING SIGNAL TO LET YOU KNOW. WHEN LIFE IS TAKING A RATHER

MORE PREDICTABLE COURSE, HOWEVER. THE GUARDIAN IS JUST AS OUTSTANDING.

IN FACT, WITH ITS EXTRA STEAM BURST FACILITY AND FINE MIST SPRAY, IT POWERS THROUGH EVEN THE MOST OBSTINATE CREASES WITH ALMOST CONTEMPTUOUS EASE. AND TO MAKE LIFE EVEN SIMPLER, IT CAN BE FILLED FROM THE TAP. IN FACT, SO

GUARDIAN SAFETY IRON, WE THINK YOU'LL FIND IT'S UNFORGETTABLE

ALMOST.



What ever turns you on! Fig. 51.

#### CONCLUSION

The media and especially advertising has become a spinner of affluent fantasies. The promise that the consumption and acquisition of a product will give recognition, popularity, love and so on is a distortion of the use and value of the the product, and a distortion of its social value. It tries to impress its own scale of values on the consumer imparting a misleading range of motives and ideas by which their lives should be guided. The overall effect of this is the replacement of a social sense of purpose with an acquisitive ideology, in which the satisfaction of material desires is the sole purpose of life.

Clearly no one can say to what extent our estimate of ourselves and others, and of what we think of as normal and acceptable is affected directly or indirectly by advertising. But unless advertising was completely divorced from life, our values and assumptions must be affected to some degree.

In general, the idea commonly encountered of advertising being at the forefront of change and development is misconceived. It embraces change in the technological sense alone, not as a step towards human betterment or social justice, but as an increase in efficiency or production (materialism). Advertising presents not an outward going but an inward looking world, not a wide vista, but a view which is narrow and constrained. It does not open up more possibilities, but restricts the perception of those which already exist.

There is no doubt that household appliances indeed make the carrying out of household tasks infinitely more tolerable, and have improved the life the householder. While advertising has played an important part in the technological advancement of appliances and is susceptible to real change in social values, there are limits to the extent of such change. It is difficult for advertising to accommodate to social and also political criticism without endangering the whole foundation of the social order on which capitalism and advertising depend.

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- Fig. 15. Delineator, April, 1930.
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- Fig. 37. Good Housekeeping, November, 1966.

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- Fig. 39. Good Housekeeping, October, 1967.
- Fig. 40 Good Housekeeping, October, 1969.
- Fig. 41. Good Housekeeping, November, 1971.
- Fig. 42. Woman, January, 1973.
- Fig. 43. Good Housekeeping, January, 1976.
- Fig. 44. Woman, January, 1977.
- Fig. 45. Good Housekeeping, October, 1973.
- Fig. 46. Good Housekeeping, October, 1974.
- Fig. 47. Woman, January, 1977.
- Fig. 48. Good Housekeeping, January, 1985.
- Fig. 49. Good Housekeeping, October, 1986.
- Fig. 50 Good Housekeeping, October, 1987.
- Fig. 51. Good Housekeeping, October, 1987.

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